

Privacy Notice of Allianz Ayudhya Assurance Public Company Limited

Allianz Ayudhya Assurance Public Company Limited (the “**Company**”/“**We**”) is an authorized insurance company providing insurance products and services in Thailand and having recognition on the importance of rights and person data of the customers. We issued this Privacy Notice (the “**Notice**”) to explain how we collect, keep and use your personal data and whom it will be disclosed or shared your personal data including the period of keeping your personal data and your rights, as its owner, to access, review or amend your personal data. In addition, for your benefits, please read and make understanding of the details of this Notice carefully.

How will we collect, keep and use your personal data?

We will collect, keep and use your personal data according to your consent giving with the Company via any channel. We will disclose or use or share your personal data in accordance with the following purposes:

- Searching or proposing a suitable product for you, analyzing or doing the marketing or products researches, or developing the services or operation of the Company;
- Underwriting, providing a memo or policy or any related documents including insurance contract administration or any services relating to the life insurance including claiming for the benefits according to the insurance policy, or reinsurance or co-insurance;
- Marketing, advertisement, publicity, communication, or distributing any information relating products, operation or services of the Company;
- Automated decision making (including profiling) for credit scoring purposes, to personalize your experience, and to make other decisions about you using computerized technology such as assessing which products might be most suitable for you;
- Fraud prevention and detection;
- Meeting any legal obligations (e.g., tax, accounting, investigation, and administrative obligations)
- Providing any conduct that may be essential or benefits for you, or may relate to the life insurance.

For those purposes indicated above, we will process your personal data based on our legitimate interests and/or to comply with our obligations.

We will need your personal data if you would like to purchase our products and services. If you do not wish to provide this to us, we may not be able to provide the products and services you requested, that you may be interested in, or to tailor our offerings to your particular requirements

Whom will your personal data be shared or disclosed?

Where permitted by applicable laws or regulations (if any), your personal data may be disclosed or shared to the agencies, or service providers, or any other company within the Allianz Group, including the reinsurance companies. Moreover, it may also extend to the disclosure or sharing for doing any legal actions with any person infringing personal data or causing any damage for either you or the Company, or complying with the laws, or any order of court, the official or governmental, or statutory authority governing the Company.

How long do we keep your personal data?

We will retain your personal data for the period as required or permitted by law, or according to the necessity of doing the legal actions.

What are your rights in respect of your personal data?

Where permitted by applicable law or regulation (if any), as you are the owner of personal data, you have rights to ask for the correction method of your personal data including make the amendment or adjustment, or update your personal data. The rights can be employed when you can identify yourselves as specified by the Company.

Are cookies used on the Allianz Ayudhya's Website?

Allianz Ayudhya uses tracking technology such as cookies or tags to gather information as outlined above to understand how visitors use the Allianz Ayudhya's Website.

Tracking technology helps us manage and improve the usability of the Allianz Ayudhya's Website, for example by detecting whether there has been any contact between your computer and us in the past and to identify the most popular sections of the Allianz Ayudhya's Website.

When you save your cookie settings, they should also apply to your future visits to the Allianz Ayudhya's Website. However, for technical reasons beyond the control of Allianz Ayudhya, this cannot be guaranteed. For example, if you reset your browser, delete your cookies or access the Allianz Ayudhya's Website from another browser or device, your cookie settings may be lost. To comply with applicable laws and regulations, in some countries you may be asked to confirm your cookie settings

when you first visit the Allianz Ayudhya's Website. If you are in a country where you are automatically required to set your cookie settings, you may be asked to set them again on a future visit.

In many cases you can also control tracking technologies using your browser. Please ensure that your browser setting reflects whether you wish to be warned about and/or accept tracking technologies (such as cookies) where possible. The specific capabilities of your browser and instructions on how to use them can usually be found in the manual or help file of your browser.

Refusing, disabling or deactivating tracking technologies may result in a reduced availability of the services provided by the Allianz Ayudhya's Website, or parts of the Allianz Ayudhya's Website may no longer function correctly.